

**LICENSING ACT 2003
Part A - Premises Licence**

Premises licence number PR00464 (App to Vary Premise Licence)

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description ROYAL HOTEL ROYAL PARADE	
Post town ROSS-ON-WYE	Postcode HR9 5HZ
Telephone number 01989 565105	

Where the licence is time limited the dates Not applicable

Licensable activities authorised by the licence <ol style="list-style-type: none"> 1. A performance of live music 2. Any playing of recorded music 3. Other entertainment – Karaoke, Disco, DJ 4. Dancing 5. Provision of late night refreshment 6. Sale by retail of alcohol

The times the licence authorises the carrying out of licensable activities (All indoors unless otherwise stated) A performance of live music; Any playing of recorded music; Other entertainment; Dancing Monday-Saturday, Sunday: 18:00 - 23:00 Provision of late night refreshment (indoors and outdoors) Friday-Saturday: 23:00 - 00:00 Sale by retail of alcohol (indoors and outdoors) Monday-Thursday, Sunday: 11:00 - 23:00 Friday-Saturday: 11:00 - 00:00 Christmas Eve, Christmas Day, New Years Day, Spring & August Bank Holidays, Good Friday, Easter Saturday, Easter Sunday, Easter Monday, St. Patricks Day & St. Georges Day, proceding and preceding day before a bank holiday - one extra hour. Any other publicly declared holiday - one extra hour.

The opening hours of the premises

Monday-Thursday,Sunday: 11:00 - 23:30

Friday-Saturday: 11:00 - 00:30

Christmas Eve, Christmas Day, New Years Day, Spring & August Bank Holidays, Good Friday, Easter Saturday, Easter Sunday, Easter Monday, St. Patricks Day & St. Georges Day, proceding and preceding day before a bank holiday - one extra hour.

Any other publicly declared holiday - one extra hour.

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Both on and off the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

GREENE KING RETAILING LTD

PO Box 337

ABBOT HOUSE

BURY ST EDMUNDS

SUFFOLK

IP33 1QW

Telephone: (Day-time only) 01284 763222

Registered number of holder, for example company number, charity number (where applicable)

3298903

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Sally Jane Perkins

Xxxxxx

Xxxxxx

Xxxxxx

xxxxxx

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence number: xxxxx

Issuing authority: Herefordshire Council

Annex 1 - Mandatory conditions

Mandatory conditions where licence authorises supply of alcohol

No supply of alcohol may be made under the premises licence-

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

No supply of alcohol may be made under the premises licence-

- (c) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (d) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Additional mandatory conditions:

The responsible person [as defined by Section 153(4) Licensing Act 2003] shall: -

- take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises
 - ensure that no alcohol is dispensed directly by one person into the mouth of another
- ensure that free tap water is provided on request to customers where it is reasonably available.

Age verification

- The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark

Smaller measures

The responsible person shall ensure that–

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures–

- (i) beer or cider: 1/2 pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml; and

(b) customers are made aware of the availability of these measures.

Mandatory condition: door supervision

Each individual required to carry out a security activity must be licensed by the Security Industry Authority

Annex 2 - Conditions consistent with the operating Schedule

Licensing conditions/objectives

General:

1. Additional training for all house managers on dealing with illegal activities and aggressive customers.
2. To join Pub Watch (if scheme exists)
3. Sensible drinking policy and training in place - restrictions on discounting and promotions, sale to under 18's and drunks.
4. Additional training on communicating with customers when service is refused for proof of ID.
5. Additional training on communicating with customers when service is refused for drunkenness.

The above restrictions do not prohibit:

- a) during the first twenty minutes after the licensed hours, the taking of the alcohol from the premises, unless the alcohol is supplied or taken in an open vessel;
- b) consumption of the alcohol on the premises by, or, the taking, sale or supply of alcohol to any person residing in the licensed premises;
- c) the ordering of alcohol to be consumed off the premises, or the dispatch by the vendor of the alcohol so ordered;
- d) the sale of alcohol to a trader or club for the purposes of the trade or club;
- e) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- f) the taking of alcohol from the premises by a person residing there; or
- g) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or
- h) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises;

Prevention of Crime:

1. Additional training for all house managers on dealing with illegal activities and aggressive customers.
2. Sensible drinking policy and training in place.
3. Joining Pub Watch and will permit the DPS to have up to the minute information on local issues and National Support, this will forge better communications with the police.
4. Additional training on communicating with customers when service is refused for drunkenness.

Public Safety:

1. Family orientated business, which is reflected in the customer base.
2. Increased supervision of trading area by management, staff and glass collectors.
3. Sensible drinking policy and training in place.
4. To join Pub Watch will facilitate the exclusion of known troublemakers thus making the pub safer.

Prevention of Public Nuisance:

1. To join Pub Watch
2. No external drinking after 23:00.
3. Please leave quietly signs.
4. Delivery and collection times not to be changed.
5. Regulated entertainment (excluding recorded music) to end at 23:00.
6. Sensible drinking policy and training in place.
7. Additional training on communicating with customers when service is refused for drunkenness.
8. No external regulated entertainment.
9. External background music to be turned off at 21:00.
10. All windows and external doors to be kept shut during live performance save for customer access and egress.

Protection of Children:

1. No children to be allowed on the site after 22:00.
2. Minimum signage to be displayed on the AWP's.
3. Audited proof of age scheme to be in place.
4. Family orientated business.
5. Additional training on communicating with customers when service is refused for no proof of ID.

Annex 3 - Conditions attached after a hearing by the licensing authority

Not applicable

Annex 4 - Plans

As attached: Drawing Number 10A - March 2014

**LICENSING ACT 2003
Part B - Premises licence summary**

Premises licence number PR00464 (App to Vary Premise Licence)

Premises details

Licensing Section, Herefordshire Council
PO Box 233, Blue School House, Hereford, HR1 2ZB

Postal address of premises, or if none, ordnance survey map reference or description

**ROYAL HOTEL
ROYAL PARADE**

Post town **ROSS-ON-WYE**

Post code **HR9 5HZ**

Telephone number **01989 565105**

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

1. **A performance of live music**
2. **Any playing of recorded music**
3. **Other entertainment – Karaoke, Disco, DJ**
4. **Dancing**
5. **Provision of late night refreshment**
6. **Sale by retail of alcohol**

The times the licence authorises the carrying out of licensable activities

A performance of live music; Any playing of recorded music; Other entertainment; Dancing

Monday-Saturday, Sunday: 18:00 - 23:00

Provision of late night refreshment

Friday-Saturday: 23:00 - 00:00

Sale by retail of alcohol

Monday-Thursday, Sunday: 11:00 - 23:00

Friday-Saturday: 11:00 - 00:00

Christmas Eve, Christmas Day, New Years Day, Spring & August Bank Holidays, Good Friday, Easter Saturday, Easter Sunday, Easter Monday, St. Patricks Day & St. Georges Day, proceding and preceding day before a bank holiday - one extra hour.

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The opening hours of the premises

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Name, (registered) address of holder of premises licence

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ABBOT HOUSE

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SUFFOLK

IP33 1QW

Telephone: (Day-time only) 01284 763222

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Both on and off the premises

Registered number of holder, for example company number, charity number (where applicable)

3298903

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Sally Jane Perkins

State whether access to the premises by children is restricted or prohibited

Protection of Children:

- 1. No children to be allowed on the site after 22:00.**
- 2. Minimum signage to be displayed on the AWP's.**
- 3. Audited proof of age scheme to be in place.**
- 4. Family orientated business.**
- 5. Additional training on communicating with customers when service is refused for no proof of ID.**